

Pandemic EBT-Program Round 2 - Info for CEP Schools

What is P-EBT? The Pandemic Electronic Benefit Transfer (P-EBT) program is part of a food assistance plan approved by the U. S. Department of Agriculture, Food and Nutrition Service, and authorized by the Families First Coronavirus Response Act, for eligible students who attend kindergarten through grade 12. **Students who are enrolled in a Community Eligibility Provision (CEP) program school are automatically eligible to receive this benefit. No action is needed.**

This program is administered by the Hawai'i Department of Human Services. All inquiries for the Hawai'i P-EBT Program should be emailed to: hi.pebt@dhs.hawaii.gov

How Does this Work? There are three ways the P-EBT will be distributed.

1. KOKUA EBT CARD - For families that received P-EBT benefits last school year (2019-20) and are Supplemental Nutrition Assistance Program (SNAP) households, P-EBT benefits will automatically be deposited to their existing Kokia EBT card beginning September 29, 2020. The P-EBT benefits can be used the same way as their Kokia EBT card.

2. HAWAI'I P-EBT CARD - Families that had received P-EBT benefits for the school year 2019-20 and are eligible for P-EBT benefits for this school year 2020-21 will have their benefits loaded to their previously issued card (white card with black lettering) beginning Sept. 29th.

- **What if we misplaced our card?** If your Kokia EBT or Hawai'i P-EBT card has been lost or disposed of and a replacement card is needed, call the Fidelity Information Service (FIS) customer service at **1-888-328-4292**. If you received a notification of eligibility letter during SY19-20 but did not receive a card, you will need to get a replacement card.
- **What if we never got a notification letter or card?** If your child received free or reduced price meals or was in a CEP school in SY19-20 and you did NOT receive a notification letter or a Hawai'i P-EBT Card, please provide a current address to your child's school by **Tuesday, Sept. 22** AND email: hi.pebt@dhs.hawaii.gov with your name, your current address, student name(s), student school(s), and date(s) of birth.

3. FAMILIES NEW TO THE HAWAI'I P-EBT PROGRAM AND ELIGIBLE - Families that are from new CEP schools and did not receive P-EBT for the 2019-20 school year will be mailed a Hawai'i P-EBT card (white card with black lettering).

- **Important Note:** Families new to the program that are mailed a Hawai'i P-EBT card will receive a card in the name of **EACH** eligible student. New Hawai'i P-EBT accounts will have their cards mailed beginning September 29, 2020. This is different from the previous benefit issuance in which the card was issued in the name of the eldest child in the same household.

How Much Will Families Receive? Eligible families can receive up to the following amount for each child enrolled in school: August 2020: \$136, September 2020: \$150
Maximum for the 2-month period of School Year 2020-21: **\$286 per child.**

Correct Mailing Address? Please ensure that your child's school has the correct mailing address **NO LATER THAN September 22, 2020**. For Hawai'i P-EBT Program Inquiries, email: hi.pebt@dhs.hawaii.gov